

CHC52015 Diploma of Community Services



**GALLANG
EDUCATION AND
TRAINING**

Course Description

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

Note To achieve this qualification, the candidate must have completed at least 100 hours of work as detailed in the Assessment Requirements of units of competency.

Course Details

Mode of delivery Face-to-Face / online study

Course duration 14 months full time

Intake Contact GET for the next class.

Course cost If eligible for Government funding:

Student Contribution fee \$150 (Concession)

Student Contribution fee \$300 (Non concession)

Full fees \$5,000. Payment Plans are available. Talk to our team about how we can help.

This course is Abstudy approved.

GET offers RPL and Credit Transfer where applicable.

All students must have a USI www.usi.gov.au/students

Course outline

This qualification consists of the following units- including 8 Core and 8 Elective units.

The elective units have been chosen to support specific industry needs

Core units

CHCCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety

Elective Units

CHCCCS004	Assess co-existing needs
CHCCSM004	Coordinate complex case requirements
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSM006	Provide case management supervision
CHCCSL001	Establish and confirm the counselling relationship
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCMHS005	Provide services to people with with co-existing mental health and alcohol and other drugs issues
CHCCCS019	Recognise and respond to crisis situations

For more information or to register for a course contact the GET team:
phone: (07) 3899 5041 | email: training@gallang.qld.edu.au | website:
www.gallang.qld.edu.au

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TRAINING